Information about Data Processing related to Direct Marketing Purposes



Generali Biztosító Zrt. • Customer Service Direct Line: +36 1 452 3333 • generali.hu/kapcsolat

Your data will be processed pursuant to your consent, which shall be given on a voluntary basis. You may withdraw your consent or request the insurance company to stop contacting you for direct marketing purposes any time, free of charge and without giving reasons by writing to the following addresses, or contacting any customer service office of Generali Biztosító Zrt. – giving your name and your date of birth: at generali.hu@generali.comelectronic email address, and you may unsubscribe from messages sent in emails by writing to leiratkozas@generali.hu, or in a postal mail addressed to Generali Biztosító Zrt., 7602 Pécs, PO Box 888. Your data will be processed until you withdraw your consent.

The personal data you disclosed may only be seen by the company's employees as well as its contracted insurance intermediaries. The insurance company entrusts data processors, the list of which is included in the data privacy notice made available at the company's website (generali.hu).

You shall have the right to obtain from the Company confirmation as to whether or not your personal data are being processed, and, where that is the case, access to the personal data. You shall have the right to obtain from the Company the rectification of inaccurate personal data concerning you, or in the cases specified in legislation, the erasure of your personal data or restriction of processing of your data; you shall also have right to data portability.

You shall have the right to object to the processing of personal data concerning you for direct marketing purposes.

You may lodge requests and objections related to data processing on the grounds of the above rights at any time, addressed to the Data Protection Officer of our company using any of the contact details specified above. Requests and objections shall be reviewed by the Company without undue delay and you will receive notification about the follow-up measures no later than within one month upon receipt of your submission. Both the notification and the execution of follow-up measures are free of charge for you, unless your request is manifestly unfounded or excessive.

If you fail to resolve an complaint or request concerning the processing of your personal data with our company to your satisfaction, or you believe that the processing of your personal data infringes the law, you are entitled to lodge a complaint with the National Authority for Data Protection and Freedom of Information.

National Authority for Data Protection and Freedom of Information – Contact Information:

Registered seat: H-1055 Budapest, Falk Miksa utca 9-11.

Mailing Address: 1363 Budapest, PO Box. 9

Telephone: 06 1 391 1400 Mobile phone: 06 30 683 5969 Telefax: 06 1 391 1410

E-mail: ugyfelszolgalat@naih.hu

Website: naih.hu

If your rights to the protection of your personal data has been breached, You may address your complaint to court.